

Quality policy

At Cases our purpose is to deliver high-quality fabrication services that meet or exceed customer expectations while ensuring compliance with applicable regulations and standards.

Commitment to Quality

We are committed to maintaining a robust Quality Management System (QMS) in accordance with ISO 9001:2015 standards. Our goal is to achieve continuous improvement in all aspects of our operations, from design and production to delivery and customer service.

Customer Focus

Understanding and fulfilling the needs of our customers is paramount. We strive to build long-term relationships by providing reliable, timely, and cost-effective solutions tailored to their specific requirements.

Employee Engagement

We recognize that our employees are our greatest asset. We are dedicated to fostering a culture of quality through ongoing training, empowerment, and involvement in decision-making processes related to quality management.

Continuous Improvement

We will continually assess and improve our processes, products, and services through regular reviews, audits, and feedback mechanisms. This commitment ensures we adapt to changing market demands and technological advancements.

Supplier Relationships

We aim to establish mutually beneficial relationships with our suppliers by ensuring they understand our quality expectations and collaborate with us in achieving shared goals for quality improvement.

Compliance and Standards

Our operations will comply with all relevant legal, regulatory, and industry standards. We will regularly review our policies and procedures to ensure they remain effective and aligned with the strategic direction of the company. All other updates made following our meeting.

This Quality Policy will be communicated throughout the organization and made available to all interested parties as part of our commitment to transparency and accountability in quality management.

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